

1. I can't login to my account.
 - ✓ Make sure you have your correct Username and Password for the e-learning site.
 - ✓ If you can't remember your Username or Password, [click here](#).
 - ✓ Use Mozilla Firefox or Google Chrome browsers.
2. I'm not receiving an email notice after completing the Reset/Lost Password link?
 - ✓ Check your Lotus Notes Spam email settings.
3. Videos and other multimedia materials don't seem to work.
 - ✓ See to it that you have the latest Adobe Flash version.